

Quality policy

Metrohm is a leading manufacturer of high precision instruments for chemical analysis. Long-term customer relations are of strategic importance.

With our quality policy, we are committed to satisfy all applicable requirements. We are also committed to continual improvement of the quality management system.

We model each of our business processes according to our comprehensive understanding of quality, which encompasses employees, regional sales partners, suppliers & vendor, the countries and their authorities as well as the environment.

We are aware that our resources are limited. That is why our actions are entrepreneurial and sustainable, always focusing on achieving an overall optimization according to the company and quality goals.

This approach, together with the outstanding quality of our products and services as well as our commitment to quality are the key factors for customer satisfaction, which secure and add to our continuing success on the market.

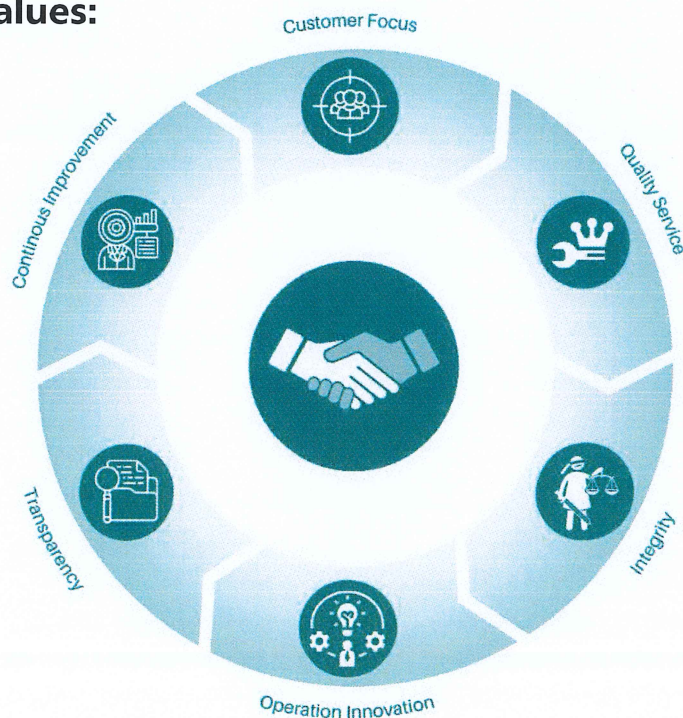
Vision:

To be the trusted Sales, Service & Support provider for Metrohm products marketed in the region.

Mission:

To provide dependable solutions to our customers with cost effective & timely technical support with innovate value driven products.

Values:



Anil D. Bangera
CEO

Metrohm Middle East FZC
Sharjah, UAE- 01 March 2021

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