

To whom it may concern

Herisau, September 2022

## Metrohm Supply Chain Security

Dear Business Partners

We are pleased to inform you about the current delivery situation of our products.

As per today:

- Entire products portfolio is available and can be serviced as usual
- We run a multi-source supply strategy and have further increased our stock level to ensure supply chain continuation.
- We have contingency procedures in place to maintain full operational awareness. Competence and capacity for production and logistics are in place and fully operated.
- We closely monitor the supply chain situation and stay in permanent contact with our suppliers.

Metrohm runs on a strict first come first serve base, therefore we recommend placing your orders as soon as possible.

Regarding potential shortage of natural gas in Europe:

- The production of our Metrohm instruments is not depending on natural gas.
- Nevertheless, we monitor and evaluate our energy supply continuously.
- Various measures to mitigate the dependency from external energy supplies are already in place.

Nobody can predict the further development of the worldwide delivery situation, but we strongly believe to have taken all possible precautions to prevent any supply chain interruptions and provide you with the peace of mind that your supply from Metrohm is secure for now.

We hope to have been of service to you so far and remain with best regards.



Patrick Grüninger  
CEO Metrohm Group



Dr. Miriam Saba  
VP QM & RA